



For Immediate Release  
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## Dominion Voting Statement Regarding Internet Voting Service Slowdown Affecting Ontario Municipalities

**(TORONTO, ON)** - Dominion Voting Systems has issued the following statement regarding today's Internet Voting Service slowdown affecting Ontario Municipal election customers:

Just after 6:00 PM ET this evening, voters in approximately 51 Ontario Municipalities using Dominion's Internet Voting (IV) portal experienced slow traffic into the system. This load issue was documented, reviewed and determined to be the result of a Toronto-based Internet Colocation provider placing an unauthorized limit on incoming voting traffic that was roughly 1/10th of the system's designated bandwidth. Our company was unaware of this issue until our municipal customers and their voters reached out to us for assistance, or to share complaints.

Once we became aware of the problem, Dominion was able to quickly identify the source of the issue and work with the provider to resolve all issues with the system service by 7:30 PM ET.

Unfortunately, the 90-minute slowdown and resulting bandwidth issue caused a varying number of voters to experience slow response times and system time-outs.

Given this issue was no fault of the voters who attempted to cast ballots during this time, some municipalities are extending voting hours for this election. Voters who were affected by this issue should check with their election office for more information on options that are available.

Dominion regrets the challenges that our system load issue posed for both election officials and voters alike in today's elections. We appreciate the public's patience in resolving this matter. We want to assure Ontario voters that we will work to ensure this problem does not occur in future elections. It is important to note that at no time was the integrity of the system at risk of compromise, or in any way insecure.

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### **About Dominion Voting Systems:**

Dominion Voting Systems is a leading provider of hardware and software election tabulation solutions in the U.S. and Canada. More information: [www.dominionvoting.com](http://www.dominionvoting.com).

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